



Comfortably CA

Performance you can count on

MAINTENANCE AGREEMENTS
FOR EFFICIENT HVAC SOLUTIONS



Congratulations on choosing a high-efficiency HVAC system

Purchasing new heating and cooling equipment for your home or business is an investment that provides years of comfort. A maintenance agreement with your HVAC contractor is a great way to protect your investment.

Maintenance agreements are designed to:

- Optimize the performance of your HVAC system
- Extend equipment life
- Lower energy bills
- Improve indoor air quality
- Maintain comfort over the life of the equipment

Also, some manufacturer warranties may be voided if regular maintenance is not performed as recommended.

Talk to your HVAC contractor to get started

The Comfortably CA program promotes high-efficiency HVAC products and supports local HVAC contractors by offering training and other resources through participating distributors. Consider the following when purchasing a maintenance agreement.

Selecting the right HVAC contractor

- Do they provide maintenance agreements that follow ASHRAE 180 and/or ACCA 4 standards and procedures?*
- Did they explain the benefits of maintaining your system?
- Can they provide customer or business references?
- Does their company participate in any HVAC industry associations, committees or societies?
- Are their technicians licensed and certified?
- Does their company specialize in any specific industries or building types?
- Can they provide a copy of the maintenance agreement?
- Are there any additional costs/charges for service calls?
- What is the response time for emergencies?
- Will they provide written reports and recommendations for repair or service?



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Have questions?

Ask your HVAC contractor about your maintenance agreement options, or visit [ComfortablyCA.com](https://www.comfortablyca.com).

*The American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE) Standard 180 - Commercial, and the Air Conditioning Contractors of America (ACCA) Standard 4 - Residential establish minimum HVAC inspection and maintenance requirements that preserve a system's ability to achieve acceptable thermal comfort, energy efficiency, and indoor air quality in new and existing commercial and residential buildings.

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